## Scorecards

## **Police**

	Δ.	2 ♣0					
J	<u>~</u> ₩	Name	Actual	Target	Variance	Variance %	Time Period
	<b>A</b>	Part 1 Crime -Homicide	9.30	9.20	0.10	1.09%	Jun FY 09
	Δ	Part 1 Crime -Rape	10.00	16.70	-6.70	40.12%	Jul FY 10
	Δ	Part 1 Crime -Robbery	243.00	253.00	-10.00	3.95%	Jul FY 10
	▼	Part 1 Crime -Aggravated Assault	334.00	326.00	8.00	2.45%	Jul FY 10
	▼	Part 1 Crime -Burglary	858.00	519.00	339.00	65.32%	Jul FY 10
ı	Δ	Part 1 Crime -Larceny	1,701.00	1,436.00	265.00	18.45%	Jul FY 10
ı	Δ	Part 1 Crime -Auto Theft	548.00	438.60	109.40	24.94%	Jul FY 10
	▼	Part 1 Crime	3,702.00	3,110.20	591.80	19.03%	Jul FY 10
		ance Rate of Crimes (10%)  A 0					
	ΔΨ	Name	Actual	Target	Variance	Variance %	Time Period
	•	Crime Clearance Rates -Homicide	81.7%	67.0%	14.7%	21.9%	Jul FY 10
	₩	Crime Clearance Rates -Rape	64.7%	49.0%	15.7%	32.0%	Jul FY 10
	•	Crime Clearance Rates -Robbery	21.9%	31.0%	-9.1%	29.4%	Jul FY 10
	<b>A</b>	Crime Clearance Rates -Aggravated Assault	61.2%	56.0%	5.2%	9.3%	Jul FY 10
	<b>A</b>	Crime Clearance Rates -Burglary	9.9%	15.0%	-5.1%	34.0%	Jul FY 10
	-	Crime Clearance Rates -Larceny	20.3%	19.0%	1.3%	6.8%	Jul FY 10
ı	Δ	Crime Clearance Rates -Auto Theft	10.3%	14.0%	-3.7%	26.4%	Jul FY 10
		p High Quality Police Staff (20%)					
	Δ <del>y</del>	Name	Actual	Target	Variance	Variance %	Time Period
	_	Recruit Officers	4	20	-16	80%	Aug FY 10
	₩	Specialized Training	9,172	12,780	-3,608	28%	Feb FY 09
	₩	Employee Attrition Rate (%)	13.0	6.8	6.2	91.2%	Jul FY 10
,	₩	Percent of Budgeted Positions Filled -Sworn	95.00%	100.00%	-5.00%	5.00%	Aug FY 10
,	-	Percent of Budgeted Positions Filled -Civilian	92.00%	100.00%	-8.00%	8.00%	Aug FY 10
	_	Percent Current on Preventative Maintenance -Vehicles	73%	100%	-27%	27%	Aug FY 10

## Scorecards

## **Police**

7	7 No filter		APD Strategic Objectives								
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period			
•	▼		Average Response Time to High Priority Calls (min)	13.3	10.0	3.3	33.1%	Aug FY 10			
<b>\rightarrow</b>	Δ		Average Time From Dispatch to Officer Arrival (min) -High Priority 911 Calls	7.21	7.00	0.21	3.00%	Aug FY 10			
•			Overall Calls Recieved -911+Q6	95,679	94,615	1,064	1%	Jun FY 09			
			Number of Calls Dispatched -911	40,448	31,915	8,533	27%	Jun FY 09			
•	•		Overall Number of Calls Field Initiated	28,229	25,828	2,401	9%	Jun FY 09			
	•		Average Speed to Answer Calls (sec) -911	20	10	10	100%	Jun FY 09			
•	▼		Average Call Duration By Call Taker (min) -911	2.51	1.30	1.21	93.08%	Aug FY 10			
•	▼		Average Time Taken By Dispatcher (min) -911	2.51	2.00	0.51	25.50%	Aug FY 10			
•	▼		Average Time From Dispatch to Officer Arrival (min) -911	7.43	10.00	-2.57	25.70%	Aug FY 10			
	-		Overall Average Reponse Time (min) -911	26.38	18.00	8.38	46.56%	Aug FY 10			
	Δ		Percent of Calls Dispatched on Time by Priority	82.40%	95.00%	-12.60%	13.26%	Aug FY 10			
	-		Percent 911 calls answered in 10 seconds	1%	90%	-89%	99%	Aug FY 10			
•	-		Percent 911 calls answered in 20 seconds	96%	95%	1%	1%	Aug FY 10			
	Improve Traffic Safety (10%) ■ 0 ♦ 0 ● 0 ♣ 4										
8	△₩		Name	Actual	Target	Variance	Variance %	Time Period			
B			Traffic Accidents	1,973				Aug FY 10			
ß			Number of Traffic Accidents -Injury	341				Aug FY 10			
B			Number of Traffic Accidents -Fatality	1				Aug FY 10			
B			DUI Citations Issued	130				Jul FY 10			
			editation (10%) 1 🔒 0								
000	ΔØ		Name	Actual	Target	Variance	Variance %	Time Period			
•	-		Accreditation Score	4	4	0	0%	Jun FY 09			
Other metrics  0  O 0  O 1											
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period			
ß			Tons of CO2e Greenhouse Gas Emissions (Annual) -APD - Sustainability	655				FY 08 Q2			